

Community Legal Education Association

**Unknown Rights
are Not Rights at All**



Annual Report 2012–2013

WORKSHOPS and PUBLIC LAW CLASSES

Speakers' Bureau

CLEA operates a Speakers' Bureau of volunteers who donate their time each year to provide legal information sessions to the community on request. We have a panel of 107 speakers, primarily lawyers, who are prepared to deliver presentations. CLEA arranged 46 speaking events for the 2012–2013 fiscal year. This includes workshops, Community Legal Intermediary Training course presentations, and school presentations. In total, over 360 people attended these sessions. Speakers volunteered over 170 hours, giving their legal knowledge and expertise. CLEA partnered with six various groups and agencies in delivering Speakers' Bureau presentations. Presentations were on 17 different topics. The most popular topics were: *Wills & Estates*, *Family Law*, and *Criminal Law*.

Co-Sponsored Workshops

Co-sponsored workshops are education sessions where CLEA works with a partner from the community to develop and plan a program tailored to the partner's needs, whether it is for its clients, volunteers, staff, or the general public. CLEA works with a broad variety of community organizations to reach a broad base of Manitobans. Examples of our workshop partnerships include:

Winnipeg Public Library

CLEA partnered with the Winnipeg Public Library for the Law in the Library series. A total of seven workshops were delivered at various branches: *Wills and Estates* at Munroe, Louis Riel and Henderson Libraries, *Employment and Labour Law* at St. James-Assiniboia Library, *Renting in Winnipeg* at St. James-Assiniboia and Henderson Libraries and *The ABC's of First Time Home Buying* at Munroe Library. Thank you to presenters: Heather Dixon, George Derwin, Adeline Degner, William Pooley and Claudia Lopez from the Residential Tenancies Branch.

Menno Simons College

Three presentations were delivered: *Criminal Law*, *Civil Law* and *Alternative Dispute Resolution*. Thank you to presenters Jennifer Comack, Tyler David Warren and Ed Murphy.

Presentations were also delivered to the Poverty Law Class at the Law Faculty, Fort Garry Women's Resource Centre and Sisler High School.



Law Day

The annual Law Day Open House took place at the Court House at 408 York Avenue on April 15, 2012. CLEA arranged speakers for Question and Answer sessions on Family Law and Law as a Career. The Law Society's Equity Ombudsperson, Brenlee Carrington Trepel also presented information about her program. Thank you to the presenters: Brenlee Carrington Trepel, Norm Yusim, Jennifer Dunik and Sean Young.

WEBSITE



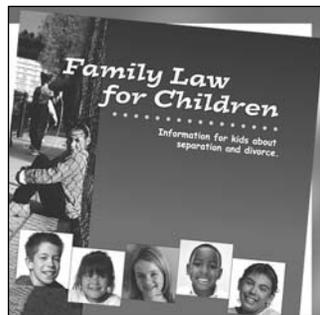
CLEA received a grant from the Manitoba Law Foundation to update our website. The update of the website is an on-going endeavour. This year we added more content including case summaries for schools and the *Probate Guide* as an on-line document. In 2012–2013

we had over 54,000 visitors to our website and over 222,000 page views. The website address is: www.communitylegal.mb.ca.

PUBLICATIONS

Publications Distribution

CLEA distributes many pamphlets, booklets and other plain language materials about the law. We distribute our own publications and also materials produced by other agencies and government departments such as The Department of Justice Canada,



Manitoba Justice, Family Services and Labour, the Library of Parliament, the Canadian Public Health Agency and the Consumer Protection Office. We have an inventory of over 100 titles, including 56 CLEA titles, 18 French and 11 bi-lingual titles.

The most recent additions include the reprinting of *Women in*

Abusive Relationships, *Family Law for Children*, the revised *Criminal Law and Procedure* booklet and the brand new *Probate Court Guide*. In 2012–2013, CLEA distributed 12,095 items to hundreds of individuals and agencies across Manitoba. Distributions also occurred through conferences, exhibits, and member mailings.

Displays

Each year, CLEA organizes displays of materials at a variety of events. This year, CLEA hosted exhibits at the following events: 2012 Law Day Open House (materials were displayed in Winnipeg and Brandon), CLEA's Annual General Meeting, CLEA's Law Conference, and Manitoba Social Sciences Teachers' Association Special Area Group Conference.

Publishing

The Manitoba Legal Services Directory

Work on the 2013 *Manitoba Legal Services Directory* was begun with 148 lawyers placing 424 ads in the directory. This year we continued the expansion of the law-related agencies section of the directory. The directory will be published in 2013–2014 with sales of the directory continuing in 2013–2014.

CLEA's Annual Report

Copies of the 2011–2012 Annual Report were distributed to members, Manitoba Members of Parliament, Members of the Legislature, City of Winnipeg Council, funders, Manitoba Bar Association Council members, various community and law-related agencies and throughout the community on an as requested basis. The report continues to be a useful outreach and fundraising tool, as it presents CLEA's work in a readable format with a professional image.

LAW PHONE-IN & LAWYER REFERRAL PROGRAM

Serving Manitobans as well as callers from around the world since 1975, CLEA's Law Phone-In & Lawyer Referral Program is an essential service, providing free legal information over the telephone to anyone who needs help. Many clients rely on the service as their emergency first-response team during a legal crisis. As a unified information and referral service, our program staff assesses callers' needs, provides information and makes referrals to lawyers and law-related agencies where appropriate.

In 2012, the Program handled 7,002 calls, bringing the grand total to almost 350,000 since the service began in 1975. 58.5% of the callers were female, 75% originated from Winnipeg. Calls from outside Winnipeg came from 218 communities throughout Manitoba. 285 came from other provinces and territories, 65 from 16 states in the United States and 16 came from around the world, many of them via email: England, France, Germany, Greece, Hong Kong, India, Israel, Italy, Norway, The Philippines and the United Kingdom. The legal issues in such international calls were primarily in the area of Immigration Law. Some of these callers were looking for a lawyer in Manitoba for a matter taking place in Manitoba (estates, divorce, mobility in family matters, varying child support).

In addition to telephone calls, the Program received 1125 e-mails, 28 faxes, and 59 walk-in clients (even though we do not have the facilities to handle walk-in requests). Of completed calls, 38% of the calls were concerning Family Law, including divorce, separation, custody, access, grandparent access, adoption, guardianship, child support, spousal support, and various property issues. Also in this area of law, we received questions about domestic violence and protection orders. 14% of the calls were regarding Civil Law issues. 9% of the calls dealt with Criminal Law (including Youth Law), 6% with Wills and Estates, and 6% were about Employment Law. The chart shows the breakdown of calls by topic.

Completed Program Calls by Topic:

Family	2341	38%	Wills	408	6%	Autopac	104	2%
Civil	855	14%	Employment	364	6%	Debt	80	1%
Other	718	11%	Commercial	165	3%	Legal Aid,		
Criminal			Landlord	133	2%	Welfare, EI	58	1%
& HTA	678	11%	Small Claims	118	2%	Immigration	52	1%
			Real Estate	113	2%			

In terms of trends, generally, calls are being received in the areas of law where either no other services exist, or where services are inadequate to meet the needs. There continues to be a disproportionate number of calls in the areas of medical malpractice, workers compensation and Autopac, perhaps indicating systemic problems. The number of calls in the area of civil litigation is up by about 30%. Calls in Employment Law, which had risen last year, are back to their usual level.

1,339 calls resulted in referrals to one of the 128 lawyers listed with the Lawyer Referral Service. Lawyers enrolled in the service have agreed to provide a free initial half-hour consultation to clients referred to them. Based on evaluations received from the lawyers, 77% of clients attended for an office interview or had a telephone interview with the lawyer referred. 22% of those clients hired the

lawyer. A further 19% of the lawyers indicated that they may be hired or were not sure at that point whether they would be hired.

In 2012, our records indicate that we received referrals from 128 different sources: various individual contacts, lawyers and law firms, MLA's and MP's, community agencies, government departments, organizations, businesses, and as a result of being listed in various publications. The largest source of referrals came from Legal Aid, Legal Help Centre, The Law Society of Manitoba, and various provincial government departments, particularly those under the umbrella of Manitoba Justice, including court offices.

Our staff consists of two lawyers, Jennifer Dunik and Sean Young. The program operates Monday to Friday, 9 am to 4 pm. We were assisted by law students through the Pro Bono Students Canada program: Alyssa Mymko, Megan Smith, Will Steinberg, Sarah Thomson, Kelly Hjorth, Leah Klassen, and Zachary Kinahan. We would also like to thank Kyle Harder and Billy Cromb, the University of Manitoba Program Coordinators.

The Law Phone-In & Lawyer Referral Program can be reached at (204) 943-2305 or toll free in Manitoba, outside of Winnipeg, at 1-800-262-8800.

EDUCATION AND TRAINING

To keep abreast of changes in the law, the Law Phone-In lawyers and the Executive Director attended the following Law Society and Manitoba Bar Association continuing legal education seminars: *Protection and Prevention Orders; Employment Insurance; Top 5 Criminal Cases for 2011–2012; Ethics in Estate Planning; Kerr v. Baranow, Access to Justice; Family Law – Year in Review; Courtesy in the Courtroom; Nuts and Bolts of Builders Liens; Amendments to the Queen's Bench Rules (Lawyers Fees and Disbursements in Estate Matters); The New Mental Health Court; Confidentiality and Privilege: An Estate Litigation Perspective; Navigating Your Way Through Court Proceedings; Show Me the Money II: Practical Strategies for Debt Collection.*

Since plain language writing is one of our corner stones, staff also attended the following webinars: *Plain Language Writing; and Short-Writing: A 21st Century Paradigm for Persuasive Writing.* Staff has also attended webinars on a variety of topics in technology provided by PLEI Connect, including: *Stay Out of the Weeds: Web Analytics That Matter for Your PLEI project; PLEI for Mobile; and Delivering PLEI Training Using Technology* (PLEI stands for public legal education and information).

CLEA's Executive Director attended the annual Public Legal Education Association of Canada (PLEAC) conference held in Toronto, in October of 2012. This annual conference always provides an opportunity to share best practices in public legal education. The Executive Director also took the opportunity to meet with the Director of the Law Society of Upper Canada's Lawyer Referral Service to exchange information.

Thanks to the Manitoba Law Foundation's generosity, we were able to attend the educational forum held in honour of Mr. Justice Scott's retirement – *Courting Change: The Changing Role of Courts.*

LAW CONFERENCE



Community Legal Education Association's Annual Law Conference took place on Friday, February 22, 2013. There were 62 people in attendance, including teachers, students, lawyers, service providers, and law students. Most of the participants were from Winnipeg, but there were also participants from Oak Bank, Hamiota, Carman, St. Laurent and Stonewall. The

conference was held at The Union Centre, 206–275 Broadway, in Winnipeg. CLEA's Past-President, George Derwin, was the Master of Ceremonies. Geof Langen, CLEA's President, brought greetings.

The theme of this year's conference was Criminal Law. The day started with a panel discussion about *The Safe Streets and Communities Act*. Panel members were: Anthony Kavanagh, a lawyer at Bueti Wasyliw Wiebe, Susan Helenchilde, a Crown Attorney with Manitoba Justice – Public Prosecutions and Kate Kehler, Acting Executive Director John Howard Society of Manitoba Inc. The moderator was Sean Young, lawyer at Law Phone-In. The morning ended with a session dealing with new legislation and court decisions in the area of drinking and driving, presented by Mark Wasyliw, a lawyer with Bueti Wasyliw Wiebe. The afternoon featured breakout sessions: *Conducting a Mock Trial* presented by Sandi Wagner, a teacher at Windsor Park Collegiate and *Problem Solving Courts/Mental Health Court* presented by The Honourable Judge John P. Guy. The last breakout sessions of the day were *Youth Criminal Justice Act Amendments* presented by Wendy Martin White, a lawyer with Martin White Law Office and *Try Judging* presented by John Gann, Liaison Person, Public Education Committee, Canadian Superior Courts Judges Association, who came all the way from Ottawa.

The conference evaluations, as well as the individual presenter evaluations were very positive. The venue, food and handout materials were well received.



INTERMEDIARY PROGRAMS and TRAINING

Community Legal Intermediary (CLI) Training Program

The CLI is a series of ten weekly, two and one-half hour workshops that train service providers about legal issues and resources in the community. Sessions 32 and 33 were completed this year, with a total of sixteen participants completing the program and graduating. Each week involves learning about different areas of law with

the volunteer help of lawyers and presenters from Small Claims Court, the Consumer Protection Office, and Mediation Services. Sessions included: An Overview of the Legal System, Mediation, Family Law, Criminal Law, Employment Law, Domestic Violence, Welfare Law, Youth Criminal Justice, Consumer Law, and Small Claims Court. Thank you to presenters: Len Fishman, Michael Lazar, Wayne Rose, Paul Kruse, Wendy Martin White, Lynn Ranville, Shirley Van Schie, Teresa Johnson, Norm Yusim, Dan Vankricken, Silvana Romano, and Kara Bashutski.

SCHOOL PROGRAMS

Criminal Code Exchange

Often teachers asked us whether we had any old Criminal Codes they could use in their classrooms. So, we decided to start a Criminal Code exchange. The legal profession was asked to donate "old" (2005 or newer) Criminal Codes so that we could distribute them to teachers who requested them. Thank you to Mr. Justice Michel Monnin of the Manitoba Court of Appeal, Manitoba Justice, Victim Services, the Legislative Counsel's Office, the Winnipeg Justice Library, Legal Aid Manitoba, the Law Society of Manitoba, Bev Froese of Public Interest Law Centre and David Gray from Manitoba Justice – Public Prosecutions who donated Criminal Codes. To date, 29 Criminal Codes have been distributed to teachers in Rosenort, Barrows, Portage la Prairie, Beausejour, Elkhorn, St. Laurent, Austin, Russell, East St. Paul, Stonewall, Ohanly, Notre Dame de Lourdes, Marius, Selkirk, and Teulon, as well as Winnipeg. This initiative will be continuing in 2013–2014.

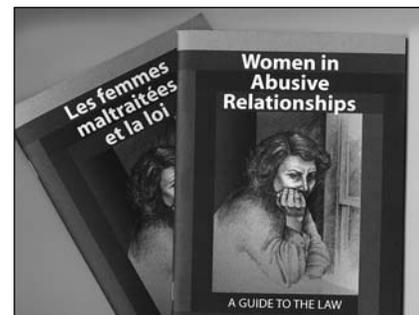
PROJECTS IN 2012–2013

Family Law Workshops

This project was done in partnership with Association des juristes d'expression française du Manitoba. The Association received funding from Justice Canada to create a power point and deliver a series of Family Law workshops, both English and French, primarily outside Winnipeg. In 2011–2012 the power point was created and two workshops, one English, one French, were delivered. Ten more workshops took place in the 2012–2013 fiscal year. The English workshops were held in Pine Falls, Selkirk, Steinbach, Portage la Prairie, and Gimli. Thank you to presenters Norm Yusim, Jennifer Dunik, Sean Young and Diane Stevenson.

Women in Abusive Relationships – Reprint

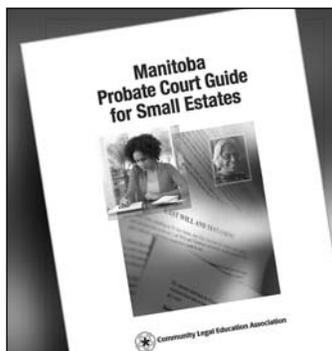
We received funding from Family Services and Consumer Affairs, Family Violence Prevention Program to reprint *Women in Abusive Relationships*. This project involved revising both the English and French versions of the booklet.



8,000 English copies and 1,000 French copies were printed. This is the fifth reprint for this particular booklet. Nearly 2,000 English booklets and over 400 French booklets have been distributed so far to various government departments, community agencies, including women's shelters, and individuals.

Probate Court Guide

We received funding from The Manitoba Law Foundation and a matching grant from The Winnipeg Foundation to produce a Probate Court Guide for small estates (under \$100,000). The *Probate Court Guide* contains a glossary of relevant legal terms, a list of Manitoba judicial centres, information about probating small estates under \$10,000, on applying for probate, administration and administration with will annexed, check lists, sample precedent forms, court filing fees and references to other resources. Helen Cholakis wrote the guide. Lawyers George Derwin and Allan Robertson reviewed the guide. It is available both as a hard copy and on-line on CLEA's website. There was an initial distribution of 440 hard copies to MP's, MLA's, Winnipeg Council, senior centres, resource centres, the courts, libraries, Legal Aid, social work departments in hospitals, and various community agencies both in Winnipeg and throughout Manitoba.



Legal Training and Resources for Settlement Workers

We received funding from the Department of Immigration and Multiculturalism – Manitoba Immigrant Integration Program. The project involved two major components: two pilot workshops and three legal fact sheets. Project Coordinator, Kathy Halligan, was responsible for developing and carrying out a needs assessment to determine the legal topics for the workshops and fact sheets, organizing two pilot workshops and writing the final report. Andrea Collins-Fitzpatrick (legal writer, lawyer) was responsible for carrying out a literature review and writing three draft legal fact sheets, conducting focus group testing and writing the final versions of the fact sheets. A Reference Group was organized for the purpose of 'action planning.'

The topics for the workshops were: working in Canada, parenting in Canada, relationships/separation & divorce, criminal law, and spousal and domestic violence. The pilot workshops were held on March 19th and 20th. Seventeen settlement workers participated in the workshops. Thank you to the lawyers who presented at the workshops: Sandip Sett, Cynthia Lazar, Kathy Bueti, Gerri Wiebe, Len Fishman and Karen Burwash.

Legal Fact sheets were produced on the following topics: *Buying a Home*, *Parenting* and *Separation and Divorce*.

ACCESS TO JUSTICE ACTIVITIES

CLEA is committed to promoting and supporting an equitable and accessible justice system that is responsive to the needs of Manitobans. We use a variety of ways to reach this objective:

1. Research and Development

CLEA participates on the Just A Click Away Advisory Committee. After a very successful conference in February of 2011, the B.C. Courthouse Libraries Society was successful in obtaining additional grants from the Ontario Law Foundation and Justice Canada in order to create an on-line community of practice that would fea-

ture webinars, seminars and other tools to help public legal education providers better utilize technology in delivering their programs. This year saw the delivery of three webinars and three web labs available in both English and French.

2. Community Outreach

In an effort to ensure that we refer clients appropriately and that in turn clients are appropriately referred to us, CLEA has been holding information sharing sessions. In June 2012, CLEA held its fifth information sharing session. A representative from the Commission for Public Complaints Against the RCMP provided information about the commission. Representatives from John Howard Society and Legal Help Centre also attended. We explained our programs, primarily the Law Phone-In & Lawyer Referral, and heard about the services offered by the participants.

Board and staff members attended the Manitoba Law Foundation's 25th Anniversary Reception, the Law Society of Manitoba's President's Reception, International Women's Day celebrations at the Legislature and LEAF Manitoba's 22nd Annual Persons Day Breakfast.

3. Co-ordination

Co-ordination activities with other organizations are essential for planning efficient and effective programs. Each year, CLEA is asked to provide representatives to many community committees. This year, staff members participated on the following committees:

- Manitoba Bar Association Law Day Organizing Committee
- Legal Aid Advisory Committee
- Just a Click Away Advisory Committee
- John Howard Society Justice Resource Network Committee
- Public Legal Education Association of Canada (PLEAC) – Board of Directors. CLEA's Executive Director is currently the Treasurer.

4. Advice and Consultation on Public Legal Education and Information Issues

Community groups frequently approach CLEA for advice about public legal education issues. We also provide information and presentations (on request) about legal issues for volunteers and boards of directors of not-for-profit organizations as well as information on law as a career for high school students.

We continue to participate on the Law Society's Access Stakeholders Committee. The mandate of this committee is to: share ideas, information and best practices on access; learn what is already being done and identify gaps; coordinate efforts to avoid duplication and explore opportunities for partnerships.

We continued to promote our position, first enunciated in our written submission after the Manitoba Bar Association's Town Hall meeting. We had recommended the following to deal with one of the critical emerging issues as far as access to justice is concerned – the growing numbers of unrepresented litigants:

- a better understanding of the self-representation phenomenon and why it exists,
- the recognition of a continuum between no representation and full representation and that there need to be a variety of services along that continuum to meet the diverse needs of individuals (CLEA and Law Phone-In fill critical positions on that continuum),

Services

- looking to the experience in other jurisdictions to adapt services and products to Manitoba,
- better funding for tried and true existing services (like CLEA and the Law Phone-In Program),
- simplification of court rules and procedures



FUNDRAISING

Fundraising activities included sales and advertising of the Manitoba Legal Services Directory and the sales of publications produced in-house: *Directors' Liabilities, Beginning and Incorporating*, the *Small Claims Guide* and *Uncontested Divorce Guide*, and sales of the *Youth Criminal Justice Act Teaching Kit*, as well as our two mock trials: *Jack in the Beanstalk* and *Young v. Elder*.

On April 9th, 2012 we held our first ever Comedy Show Fundraiser in partnership with the Gas Station Arts Centre. The audience was entertained by Sean Cullen, John Wing, Al Rae, Sherri D. Sutton and Cara Lytwyn and had the opportunity of supporting the public legal education work that CLEA does.

CLEA is a registered charity as well as being registered with the All Charities Campaign. All donations are very much appreciated.

Community Legal Education Association (Manitoba) Inc. STATEMENT OF OPERATIONS and CHANGE IN NET ASSETS Year ended March 31, 2013

REVENUE	2013 BUDGET	2013 ACTUAL	2012 ACTUAL
The Manitoba Law Foundation	\$ 110,000	\$ 117,960	\$ 110,000
Justice Canada	70,000	70,000	70,000
The Law Society of Manitoba	60,000	60,000	60,000
The Winnipeg Foundation	1,500	3,500	12,500
Manitoba Family Services	2,000	26,610	–
Association des juristes d'expression française du Manitoba	14,400	14,806	6,900
Hiring Credit for Small Business	–	319	–
Donations	3,000	3,263	2,527
Fundraising	9,400	8,600	150
Interest income	–	85	3
Memberships & Registrations	10,000	5,067	5,919
Directory Advertising	11,000	11,229	6,775
Sales	7,200	6,458	7,270
	\$ 298,500	\$ 327,897	\$ 282,044

EXPENSES	2013 BUDGET	2013 ACTUAL	2012 ACTUAL
Auditor	3,300	3,300	4,130
Bank charges	200	236	238
Board and committees	2,000	2,128	2,127
Bookkeeper	2,150	2,219	2,300
Dues and memberships	–	240	160
Equipment purchase, repair & rentals	4,500	1,159	2,601
Fundraising expense	3,500	2	50
Insurance	1,220	1,220	1,220
Miscellaneous and G.S.T.	2,000	476	665
Occupancy	20,850	11,888	12,557
Postage and delivery	4,000	2,246	3,453
Professional fees	7,500	3,495	2,400
Programming (non-salary)	10,100	7,984	9,447
Project Expenses (Schedule 1)	107,713	170,517	140,947
Promotion	500	545	1,099
Salary and benefits	120,167	111,246	97,798
Staff training	3,000	1,221	1,470
Sub-contracts	300	151	294
Supplies	3,500	2,045	3,623
Travel (reimbursement)	2,000	1,526	(502)
	298,500	323,844	286,077

Surplus (deficiency) of revenues over expenses	–	4,053	(4,033)
Unrestricted net assets, beginning of year	\$ (7,304)	\$ (3,271)	

Community Legal Education Association (Manitoba) Inc. SCHEDULE 1 – PROJECT EXPENSES Year ended March 31, 2013

PROJECT EXPENSES	2013 ACTUAL	2012 ACTUAL
Law Conference expenses	\$ 1,745	\$ 1,306
Association des juristes d'expression française du Manitoba	2,398	6,900
Database expenses	–	6,500
Fundraising – comedy show	3,375	–
Manitoba Family Services	8,360	–
Manitoba Immigrant Integration Program	14,499	–
Probate Guide expenses	9,606	5,000
	39,983	19,706

LAW PHONE-IN	2013 ACTUAL	2012 ACTUAL
Board and committee expenses	105	114
Goods and Services Tax	824	745
Memberships	240	160
Occupancy	6,149	5,578
Postage and courier	714	–
Professional fees	6,990	4,875
Promotion	–	345
Salary and benefits	105,293	101,430
Staff training	2,394	1,388
Supplies	1,007	–
Telephone	6,818	6,606
	130,534	121,241
	\$ 170,517	\$ 140,947

THANK YOU

Without the support of volunteers in the community, CLEA could not do its work. In the 2012–2013 fiscal year, our Board, staff, partners and volunteers have shown how they value public legal education and the work that CLEA does. We thank all of our volunteers, partners and supporters. You are the heart of our programs and success.

VOLUNTEERS

The volunteer and in-kind support provided to CLEA each year has significant program and financial value. Each year, volunteers spend hundreds of hours organizing and taking part in events or programs. In 2012–2013, the dollar value of the time spent by CLEA volunteers was over \$44,070. This figure does not include the time spent by volunteers of CLEA's Board of Directors and the lawyer panel of our Lawyer Referral Service. The value of in-kind support was \$3,584.

CLEA volunteers include lawyers and non-lawyers. They give us their help through presentations, serving on our Board of Directors or committees, office/clerical assistance, event planning and support, writing, editorial review, fundraising and volunteering at Law Phone-In. We also had lawyers review our publications: Tony Cellitti, Kathy Bueti and Eva Marciniak reviewed our *Criminal Law and Procedure* booklet; Allan Robertson reviewed our *Purchasing a Home* fact sheet. Without this generous support of Manitoba's legal profession and so many others involved in the legal system, we would not be able to provide the kinds of programs we do. Barb Gemmell, of Gemmell Consulting and Nalini Reddy, a lawyer at Justice Canada, gave generously of their time on the Nominating and Board Development Committee.



STAFF

CLEA is fortunate to have a committed and hard-working staff with over 40 years of collective experience in public legal education and information. Our staff members in 2012–2013 were:

Mary Troszko, Executive Director

Kerri Brass, Program Coordinator

Jennifer Dunik, Law Phone-In Lawyer

Sean Young, Law Phone-In Lawyer

We would also like to thank our bookkeeper, Gloria Gordon, legal writer Andrea Collins-Fitzpatrick and project coordinator Kathy Halligan.

BOARD OF DIRECTORS

A community-based Board of Directors elected by our general membership governs CLEA. Directors are elected at the annual general meeting and hold office for a term of two years. The board is responsible for establishing appropriate policies for the overall management of CLEA.



The board members in 2012–2013 were:

Geof Langen (President) – Acting Executive Director Federal Provincial Unit of Manitoba Health

Kyle Giesbrecht (Treasurer) – Chartered Accountant

George Derwin (Past-President) – Lawyer, Manitoba Hydro International Ltd.

Kwok Wa Ngan – Manager, Asian Banking, Royal Bank

Dave Rondeau – Teacher, College Pierre-Elliott-Trudeau

Grace Yu – CGA, MNP LLP

Robert M'vondo – Acting Director, Winnipeg Local Office Courts Administration Service

Randean Kopytko – Neighbourhood Immigrant Settlement Worker with Seven Oaks Neighbourhood Resource Network

Brendan Friesen – Lawyer, Justice Canada



We bid farewell to directors: **Gary McPherson**, who had also served as Secretary, and **Nalini Reddy**, who had served on several committees during her time on the board, including the Nominating and Board Development Committee and the Fundraising Committee and played a key role in organizing the Strategic Planning session.



We would like to thank our core-funders: **Justice Canada**, **The Manitoba Law Foundation** and the **Law Society of Manitoba**, our project funders: **Family Services and Labour**, **The Winnipeg Foundation**, **The Manitoba Law Foundation** and **The Department of Immigration and Multiculturalism** (Manitoba Immigrant

Integration Program), our project partner: **Association des juristes d'expression française du Manitoba** and our fundraising partner: **Gas Station Arts Centre**. We are also grateful for the volunteer efforts of members of the legal profession of Manitoba, and for member fees, subscriptions and donations.

MISSION STATEMENT

CLEA is a charitable organization that provides legal information to Manitobans. We believe that legal knowledge is necessary for full and equal participation in our society.

CLEA develops programs and resources especially to work with communities where there are understood needs. These services help individuals better understand our legal system and how to resolve their legal issues.

1. Program Strategy

To meet the diverse information needs of our community, we have adopted the following objectives to help us plan our programs:

- **Individual Focus**

To provide information about the law, legal system and sources of legal assistance in response to requests.

- **Intermediaries Focus**

To provide service providers and representative groups with information about: the law, legal system, sources of legal assistance, and law reform.

2. Program Strategy

To identify barriers and promote possible solutions to support a more equitable and accessible justice system that is responsive to the needs of Manitoba's diverse communities.

Empowering People to Understand the Law.



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Community Legal Education Association (Manitoba) Inc.

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