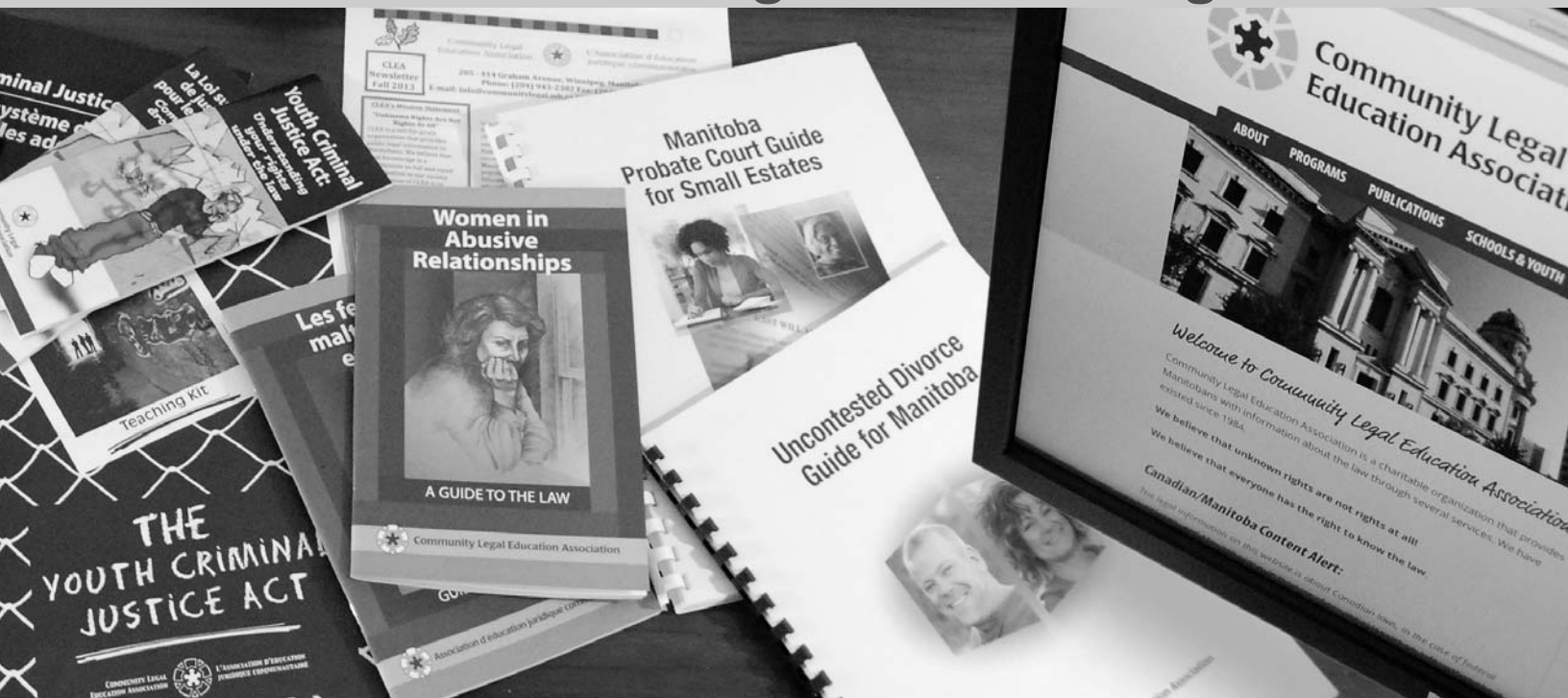


Community Legal Education Association

Unknown Rights are Not Rights at All



Annual Report 2013–2014

WORKSHOPS and PUBLIC LAW CLASSES

Speakers' Bureau

CLEA operates a Speakers' Bureau of volunteers who donate their time each year to provide legal information sessions to the community on request. We have a panel of 107 speakers, primarily lawyers, who are prepared to deliver presentations. CLEA arranged 51 speaking events for the 2013–2014 fiscal year. This includes workshops, Community Legal Intermediary Training course presentations, and school presentations. In total, over 760 people attended these sessions. Speakers volunteered over 230 hours, giving their legal knowledge and expertise. CLEA partnered with 16 various groups and agencies in delivering Speakers' Bureau presentations. Presentations were on 21 different topics. The most popular topics were: *Wills & Estates*, *Family Law*, *Employment Law*, and *Criminal Law*.

Co-Sponsored Workshops

Co-sponsored workshops are education sessions where CLEA works with a partner from the community to develop and plan a program tailored to the partner's needs, whether it is for its clients, volunteers, staff, or the general public. CLEA works with a broad variety of community organizations to reach a broad base of Manitobans. Examples of our workshop partnerships include:

Winnipeg Public Library

CLEA partnered with the Winnipeg Public Library for the Law in the Library series. A total of 21 workshops were delivered at various branches: *Renting in Winnipeg* and *ABC's of First Time Home Buying* at St. John's Library, *Family Law*, *ABC's of First Time Home Buying*, *Immigration Law*, *Wills and Estates* at Pembina Trail Library, *Working in Winnipeg* at Sir William Stephenson Library, *Consumer Issues* at Louis Riel Library, *ABC's of First Time Home Buying* at West Kildonan Library, *Wills and Estates* at Windsor Park Library, *Wills and Estates*, *Renting in Winnipeg*, *Working in Winnipeg*, *Consumer Issues* at Millenium Library, *Wills and Estates* at Westwood Library, *Wills and Estates* and *Immigration Law* at Osborne Library, *Elder Law* at Henderson Library, *Wills and Estates* at Charleswood Library. Thank you to presenters: William Pooley, Karen Burwash, Robert Arthur, Victoria Lehman, John Thullner, Silvana Romano, Adeline Degner, Cynthia Hiebert-Simkin, Claudia Lopez, Clay Purves, David Davis, Mary Lesley Heinrichs and Alastair Clarke.

Menno Simons College

Three presentations were delivered: *Criminal Law*, *Civil Law* and *Alternative Dispute Resolution*. Thank you to presenters Geoffrey Bayly, Tyler David Warren and Ed Murphy.

We would also like to thank all of our other presenters not previously named: Heather Dixon, Eleanor Wiebe, Q.C., Jason Hatherly, Kelsey Desjardine, Eric Wach, Cynthia Lau, Michael Lazar, Kathy Bueti, Iain McDonald, Diane Holley and Aron Grusko.

Law Day

The annual Law Day Open House took place at the Court House at 408 York Avenue on April 14, 2013. This year Law Day celebrated the 30th anniversary of the Charter. CLEA arranged speakers for Question and Answer sessions on Family Law and Law as a Career. The Law Society's Equity Ombudsperson, Brenlee Carrington Trepel also presented information about her program. Thank you to the presenters: Brenlee Carrington Trepel, Norm Yusim, and Clay Purves.

PUBLICATIONS

Publications Distribution

CLEA distributes many pamphlets, booklets and other plain language materials about the law. We distribute our own publications and also materials produced by other agencies and government departments such as Justice Canada, Manitoba Justice, Family Services and Labour, the Library of Parliament, the Canadian Public Health Agency and the Consumer Protection Office. We have an inventory of over 90 titles, including 57 CLEA titles, 18 French and 3 bi-lingual titles. The most recent additions include the revisions of the *Youth Criminal Justice Act* brochure, fact sheets and teaching kit. In 2013–2014, CLEA distributed 7,238 items to hundreds of individuals and agencies across Manitoba. Distributions also occurred through conferences, exhibits, and member mailings. This also included distribution of electronic copies of publications.

Displays

Each year, CLEA organizes displays of materials at a variety of events. This year, CLEA hosted exhibits at the following events: 2013 Law Day Open House (materials were displayed in Winnipeg and Brandon), CLEA's Annual General Meeting, CLEA's Law Conference, and Manitoba Social Sciences Teachers' Association Special Area Group Conference (SAGE).

Publishing

The Manitoba Legal Services Directory

Work on the 2014 *Manitoba Legal Services Directory* was begun with 116 lawyers placing 326 ads in the directory. This year we continued the expansion of the law-related agencies section of the directory. The directory will be published in 2014–2015 with sales of the directory continuing in 2014–2015.

CLEA's Annual Report

Copies of the 2012–2013 Annual Report were distributed to members, Manitoba Members of Parliament, Members of the Legislature, City of Winnipeg Council, judges of the Court of Appeal, Queen's Bench and Provincial Court, funders, Manitoba Bar Association Council members, various community and law-related agencies and throughout the community on an as requested basis. The report continues to be a useful outreach and fundraising tool, as it presents CLEA's work in a readable format with a professional image.

WEBSITE

CLEA received a grant from the Manitoba Law Foundation to update our website. The update of the website is an on-going endeavour. In 2013–2014 we had over 122,000 visitors to our website and over 717,000 page views. This is up from over 54,000 visitors and over 222,000 page views the previous year. The website address is: www.communitylegal.mb.ca.

LAW PHONE-IN & LAWYER REFERRAL PROGRAM

Serving Manitobans as well as callers from around the world since 1975, CLEA's Law Phone-In & Lawyer Referral Program is an essential service, providing free legal information over the telephone to anyone who needs help. Many clients rely on the service as their emergency first-response team during a legal crisis. As a unified information and referral service, our program staff assesses callers'

needs, provides information and makes referrals to lawyers and law-related agencies where appropriate.

In 2013, the Program handled 6,400 calls, bringing the grand total to over 353,000 since the service began in 1975. 57% of the callers were female, 73% originated from Winnipeg. Calls from outside Winnipeg came from 216 communities throughout Manitoba. 196 came from other provinces and territories, 41 from 17 states in the United States and 21 came from around the world, many of them via email: Armenia, Brazil, Egypt, Germany, Iran, Italy, Kenya, Mexico, Nigeria, Philippines, Republic of Congo, United Kingdom. Most of these people were calling about family matters (divorce, where the other spouse was living in Manitoba). Some were calling looking for an Immigration lawyer.

Completed Program Calls by Topic:

Family	2253	40%	Landlord & Tenant	109	2%
Civil & Small Claims	735	13%	Real Estate	102	2%
Criminal & HTA	542	10%	Autopac	81	2%
Other	528	10%	Immigration	67	1%
Employment	527	9%	Debt	59	1%
Wills & Estates	413	7%	Legal Aid, Welfare, EI	43	1%
Commercial	124	2%			

In addition to telephone calls, the Program received 1,297 e-mails, 11 faxes, and 77 walk-in clients (even though we do not have the facilities to handle walk-in requests). Of completed calls, 40% of the calls were concerning Family Law, including divorce, separation, custody, access, grandparent access, adoption, guardianship, child support, spousal support, and various property issues. Also in this area of law, we received questions about domestic violence and protection orders and an increasing number of child protection calls. 13% of the calls were regarding Civil Law issues (including Small Claims Court). 10% of the calls dealt with Criminal Law (including Youth Law and Highway Traffic), 7% with Wills and Estates, and 9% were about Employment Law. The table shows the breakdown of calls by topic.

In terms of trends, generally, calls are being received in the areas of law where either no other services exist, or where services are inadequate to meet the needs. There continue to be a disproportionate number of calls in the areas of medical malpractice, workers compensation and Autopac, perhaps indicating systemic problems. Calls in Employment Law have increased, primarily as a result of more referrals from the Employment Standards Branch. We noticed an increase in child protection calls. There were 335 calls from unrepresented individuals. These calls are more complicated, take more time and often require the lawyers to provide information on procedure, legislation, case law and how to fill out various legal forms.

1,378 calls resulted in referrals to one of the 129 lawyers listed with the Lawyer Referral Service. Lawyers listed on the lawyer referral panel have agreed to provide a free initial consultation of up to half-an-hour to clients referred to them.

In 2013, our records indicate that we received referrals from 156 different sources: various individual contacts, lawyers and law firms, MLA's and MP's, community agencies, government departments, organizations, businesses, and as a result of being listed in various publications. The largest source of referrals came from Employment Standards Branch, Legal Aid, Legal Help Centre, The Law Society of Manitoba, the Labour Board, various provincial government

departments, particularly those under the umbrella of Manitoba Justice, including court offices as well as various lawyers.

Our staff consists of two lawyers, Jennifer Dunik and Sean Young. The program operates Monday to Friday, 9 am to 4 pm. We were assisted by law students through the Pro Bono Students Canada program: Alyssa Mymko (Supervisor), Jessica Davenport, Evan Amabile, Nihar Kaushal, Jonathan Avey, Zachary Kinahan, and Devin Wehrle. We would also like to thank Katie Haig-Anderson and Leah Klassen, University of Manitoba Program Coordinators.

The Law Phone-In & Lawyer Referral Program can be reached at (204) 943-2305 or toll free in Manitoba, outside of Winnipeg, at 1-800-262-8800.

EDUCATION AND TRAINING

To keep abreast of changes in the law, the Law Phone-In lawyers and the Executive Director are members of the Manitoba Bar Association and routinely attend Law Society and Manitoba Bar Association continuing legal education seminars.

CLEA's Executive Director attended the annual Public Legal Education Association of Canada (PLEAC) conference held in Vancouver, October 8 to 10th. PLEAC is a national organization whose members provide public legal education or information programs. PLEAC's annual conference always provides an opportunity to share best practices in public legal education. The Executive Director took part in a panel discussion about self-help and referral services and provided information about how the various lawyer referral services operate across the country. Aside from the Lawyer Referral Service in Manitoba, there are lawyer referral services in British Columbia, Alberta, the Yukon, North West Territories, Ontario, Quebec, Nova Scotia, Prince Edward Island and Newfoundland and Labrador.

LAW CONFERENCE

Community Legal Education Association's Annual Law Conference took place on Friday, February 14, 2014. There were 55 people in attendance, including teachers, students, lawyers, and service providers. Most of the participants were from Winnipeg, but there were also participants from The Pas, Gimli, Swan Lake, Steinbach and Stonewall. The conference was held at The Union Centre, 206 – 275 Broadway, in Winnipeg. Law Phone-In Lawyer, Sean Young, was the Master of Ceremonies. James Allum, Minister of Education and Advanced Learning, brought greetings that set a very positive tone for the day.



Honourable James Allum

The theme of this year's conference was the *Youth Criminal Justice Act* and other issues related to youth and the law. The day began with an overview of the *Youth Criminal Justice Act* by Stacy Soldier, a defence lawyer with Bueti Wasyliw Wiebe. That was followed by a panel – *Players in the Justice System* and featured the Honourable Judge Heather Pullan, crown attorney, Lisa Carson and defence lawyer Wendy Martin White of Martin White Manning and Newman. The afternoon featured breakout sessions: *Conducting a Mock Trial* presented by Sandi Wagner, a teacher at Windsor Park Collegiate and two of her students: Sabrina Hoel and Dakota Berard-Froese and a panel – *Youth Serving Agencies*, with Stephen



Wilson, Executive Director, Graffiti Art Programming Inc., Andrew Wychnenka, Coordinator, Mediation Services, Jacqueline Wall, Director of Client Services, Macdonald Youth Services, Heather Bristow and Jason Burnstick, Community Justice Workers, Onashowewin Inc.

The conference ended with *Safety on the Internet – Cyber bullying, Identity Theft, Social Media*, presented by Monique St. Germain, General Counsel, Canadian Centre for Child Protection.

The venue, food and handout materials were well received. The conference evaluations, as well as the individual presenter evaluations were very positive.

INTERMEDIARY PROGRAMS and TRAINING

Community Legal Intermediary (CLI) Training Program

The CLI is a series of ten weekly, two and one-half hour workshops that train service providers about legal issues and resources in the community. Session 34 was completed this year and session 35 started. Sixteen participants completed the program and graduated. Each week involves learning about different areas of law with the volunteer help of lawyers and presenters from Small Claims Court, the Consumer Protection Office, and Mediation Services. Sessions included: An Overview of the Legal System, Mediation, Family Law, Criminal Law, Employment Law, Domestic Violence, Welfare Law, Youth Criminal Justice, Consumer Law, and Small Claims Court. Thank you to presenters: Len Fishman, Michael Lazar, Wayne Rose, Wendy Martin White, Lynn Ranville, Teresa Johnson, Lorrie Makar, Silvana Romano, Miranda Dorno, Andrew Wychnenka, Alia Harb, Lauren Sawich and Peter Mueller.

SCHOOL PROGRAMS

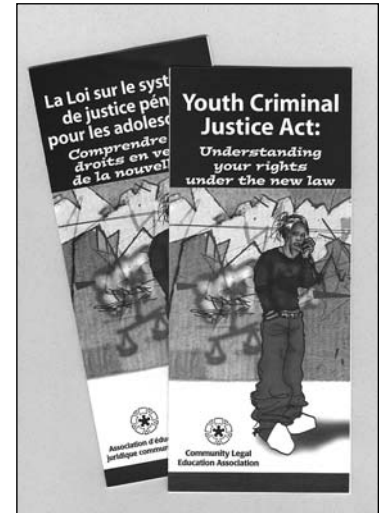
Criminal Code Exchange

Often teachers have asked us whether we have any old Criminal Codes they could use in their classrooms. So, we decided to start a Criminal Code exchange. The legal profession was asked to donate “old” Criminal Codes so that we could distribute them to teachers who requested them. Thank you to David Gray from Manitoba Justice – Public Prosecutions, Mr. Justice Michel Monnin of the Manitoba Court of Appeal, Manitoba Justice, Victim Services, the Legislative Counsel’s Office, the Winnipeg Justice Library, Legal Aid Manitoba, the Law Society of Manitoba, and Bev Froese of Public Interest Law Centre who donated Criminal Codes. Over the two years that we have been operating the Criminal Code Exchange, 43 Criminal Codes have been distributed to teachers in Austin, Barrows, Beausejour, Dauphin, East St. Paul, Elkhorn, MacGregor, Marius, Morris, Notre Dame des Lourdes, Ohanly, Portage la Prairie, Rivers, Rosenort, Russell, St. Laurent, Stonewall, Teulon, The Pas, as well as Winnipeg. This initiative will be continuing in 2014–2015.

PROJECTS IN 2013–2014

Revision of Youth Criminal Justice Act Materials

Justice Canada approved a grant to update our YCJA materials, specifically our brochure, eight fact sheets (*Right to Counsel, Bail, Extrajudicial Measures, Conferences, Court Processes, Court Orders, Victim Issues, Youth Records*) and teaching kit. The work involved revising the materials to make sure they were accurate based on the 2012 amendments to the *Youth Criminal Justice Act*, having the materials reviewed for legal accuracy, then having them translated. The brochure, fact sheets and teaching kit are available in both English and French. We would like to thank Tony Cellitti of Phillips Aiello for reviewing the materials, Anne Dubouloz Gislason of A2B Communication Ltd. for translating the materials and Paul Worster of The Art Department for layout and printing of the brochure.



Narrated Power Points

We received a grant from The Winnipeg Foundation to produce a total of 14 power points. The power points will, in large measure, correspond with the types of calls handled by the Law Phone-In & Lawyer Referral Program. On average, at least one-third of the calls deal with family law matters. Therefore, eight of the power points will be on family law topics:

- marriage
- separation/divorce/annulment
- names and change of name
- custody and access
- grandparents’ rights
- child support
- spousal support
- division of property

The number of unrepresented litigants is increasing. For example, in the courts, half of the litigants in Family Law matters are unrepresented. The Law Phone-In & Lawyer Referral Program is also experiencing the impact of unrepresented litigants. Calls from unrepresented litigants take more time to answer and often involve unrepresented litigants calling multiple times, as their matter progresses through the court system. Therefore, the topics of the narrated power points will correspond with the areas of procedure in which calls and e-mails are received:

- initiating family law court proceedings
- family law case conferences
- interim relief in family matters
- first appearance in court for a criminal law matter
- an overview for civil cases
- how to conduct yourself in court

ACCESS TO JUSTICE ACTIVITIES

CLEA is committed to promoting and supporting an equitable and accessible justice system that is responsive to the needs of Manitobans. We use a variety of ways to reach this objective:

1. Research and Development

The Public Legal Education Association of Canada undertook a research project the objective of which was to develop common outcome measures for public legal education and information activities. All of the members of the Public Legal Education Association of Canada were involved in the project, either by taking part in interviews or as part of the project's advisory committee, or both.

2. Community Outreach

In an effort to ensure that we refer clients appropriately and that in turn clients are appropriately referred to us, CLEA has been holding information sharing sessions with various government departments and service providers. In June 2013, CLEA held its sixth information sharing session. Representatives from the Manitoba Human Rights Commission, Manitoba Association of Rights and Liberties, the Consumer Protection Office and Employment Standards Branch attended. We explained our programs, primarily the Law Phone-In & Lawyer Referral Program, and heard about the services offered by the participants.

Staff members attended the Community Unemployed Help Centre's Annual General Meeting, International Women's Day celebrations at the Legislature and LEAF Manitoba's 23rd Annual Persons Day Breakfast.

3. Co-ordination

Co-ordination activities with other organizations are essential for planning efficient and effective programs. Each year, CLEA is asked to provide representatives to many community committees. This year, staff members participated on the following committees:

- Manitoba Bar Association Law Day Organizing Committee
- Legal Aid Advisory Committee
- PLEI Connect Advisory Committee
- Public Legal Education Association of Canada (PLEAC) - Board of Directors. CLEA's Executive Director is currently the Treasurer.

4. Advice and Consultation on Public Legal Education and Information Issues

Community groups frequently approach CLEA for advice about public legal education issues. We also provide information and presentations (on request) about legal issues for volunteers and boards of directors of not-for-profit organizations as well as information on law as a career for high school students.

We continue to participate on the Law Society's Access Stakeholders Committee. The mandate of this committee is to: share ideas, information and best practices on access; learn what is already being done and identify gaps; coordinate efforts to avoid duplication and explore opportunities for partnerships.

In October the Executive Director attended a workshop held by the Action Committee on Access to Justice in Civil and Family Matters. We have followed the work of the four Action Committee working groups, providing feed-back on their reports. The reports refer to

the ERSS – Early Resolution Services Sector and recommend that more resources be directed to that sector. The reason being that most legal problems are resolved at that stage. Only a small number end up in court. The Early Resolution Services Sector is comprised of services such as plei (public legal education and information), telephone information, referral services, publication production, all of which CLEA does.

The reports recognize the benefit to the public of having legal information so they can understand their rights and to help them decide whether to pursue those rights and also the benefit of information on process.

CLEA provides legal information and summary advice through a variety of services:

- The Law Phone-In & Lawyer Referral Program – staffed by lawyers who therefore understand the problems being described and can provide information and summary practical advice about next steps, refer matters to other services where appropriate and refer matters to a lawyer for an initial consultation, where appropriate.
- Legal publications on a variety of topics: family law, wills & estates, immigration, employment, criminal law, youth criminal justice, not-for-profit corporations, welfare law, domestic violence
- Website – over 300 Frequently Asked Questions on a variety of legal topics, downloadable publications
- Speakers Bureau – we arrange speakers, on request, for community groups and schools on a range of legal topics.
- Annual law conference

The reports recognize the benefit of having well-trained intermediaries that can recognize legal problems and make appropriate referrals.

CLEA provides intermediary training through our Community Legal Intermediary Training Courses – these courses increase the capacity of intermediaries to recognize a legal problem and make them aware of various resources.

The reports recommend that information should be available for self-represented litigants.

CLEA has a variety of self-help booklets: *Probate Court Guide*, *Uncontested Divorce Guide*, *Small Claims Guide*, *Beginning & Incorporating a Not-for Profit Corporation*. We have also done work on contract for Manitoba Family Services that resulted in the *Guide for Grandparents* and *Extended Family Members Applying for Access* being produced.

The reports also recommend legal education in schools.

CLEA has produced publications for use by teachers and students and arranges speakers, on request, for schools. We also host an annual law conference that is attended by teachers.

In conclusion, we view the recommendations of the various working groups as an opportunity to ensure that the first recommendation of the Prevention, Triage and Referral Working Group is fulfilled: "that justice resources should be directed towards serving the greatest number of people in the most effective way possible and as early as possible as they begin to experience a legal problem." CLEA already offers many programs that fall within the recommendations of the various working groups and we are prepared to continue to offer these services and if possible expand them.



Education Minister James Allum, Mary Troszko, Roland Penner, Geof Langen, Deanne Crothers.

PUBLIC LEGAL EDUCATION AWARDS

Community Legal Education Association (CLEA) presented the inaugural Public Legal Education Awards to Roland Penner, CM, Q.C.

and teacher, Darren Klapak. A reception was held at Manitoba Hydro Place at noon on May 29th. Deanne Crothers, Legislative Assistant to the Minister of Justice, brought greetings on behalf of Justice Minister Andrew Swan.

FUNDRAISING

Fundraising activities included sales and advertising of the *Manitoba Legal Services Directory* and the sales of publications produced in-house: *Directors' Liabilities, Beginning and Incorporating, the Small Claims Guide, Uncontested Divorce Guide, My Funeral Plan, Probate Guide* and sales of the *Youth Criminal Justice Act Teaching Kit* as well as our two mock trials: *Jack in the Beanstalk* and *Young v. Elder*.

On April 8th we held our second Comedy Show Fundraiser in partnership with the Gas Station Arts Centre. We hope that this will continue to be a successful fundraising initiative for us.

CLEA is a registered charity as well as being registered with the All Charities Campaign. All donations are very much appreciated.



Community Legal Education Association (Manitoba) Inc. STATEMENT OF OPERATIONS and CHANGE IN NET ASSETS Year ended March 31, 2014

REVENUE	2014	2014	2013
BUDGET	ACTUAL	ACTUAL	
The Manitoba Law Foundation	\$ 110,000	\$ 110,000	\$ 117,960
Justice Canada	85,000	79,898	70,000
The Law Society of Manitoba	62,000	62,000	60,000
The Winnipeg Foundation	–	4,000	3,500
Manitoba Family Services & Housing	–	–	26,610
Association des juristes d'expression française du Manitoba	–	–	14,806
Hiring Credit for Small Business	–	–	319
Donations	2,500	2,422	3,263
Fundraising	4,500	4,500	8,600
Interest income	–	–	85
Memberships & Registrations	8,000	5,678	5,067
Directory Advertising	10,000	9,875	11,229
Sales	7,000	5,474	6,458
	\$ 289,000	\$ 283,847	\$ 327,897

EXPENSES	2014	2014	2013
	BUDGET	ACTUAL	ACTUAL
Auditor	3,300	3,614	3,300
Bank charges	200	194	236
Board and committees	2,200	2,635	2,128
Bookkeeper	2,200	2,149	2,219
Dues and memberships	–	540	240
Equipment purchase, repair & rentals	4,500	6,293	1,159
Fundraising expense	2,500	–	2
Insurance	1,220	1,305	1,220
Miscellaneous and G.S.T.	1,500	–	476
Occupancy	24,000	15,294	11,888
Postage and delivery	4,000	3,525	2,246
Professional fees	10,700	1,198	3,495
Programming (non-salary)	11,300	13,054	7,984
Project Expenses (Schedule 1)	320	143,957	170,517
Promotion	1,000	1,122	545
Salary and benefits	200,510	76,216	111,246
Staff training	3,250	2,425	1,221
Sub-contracts	300	165	151
Supplies	3,500	3,106	2,045
Telephone	7,000	4,930	–
Travel (reimbursement)	3,500	1,123	1,526
	289,000	282,845	323,844

Surplus of revenues over expenses	–	1,002	4,053
Unrestricted net assets, beginning of year		(3,250)	(7,303)
Unrestricted net assets, end of year		\$ (2,248)	\$ (3,250)

Community Legal Education Association (Manitoba) Inc. SCHEDULE 1 – PROJECT EXPENSES Year ended March 31, 2014

PROJECT EXPENSES	2014	2013
	ACTUAL	ACTUAL
Association des juristes d'expression française du Manitoba	\$ –	2,398
Fundraising – comedy show	2,504	3,375
Law Conference expenses	1,793	1,745
Manitoba Family Services	–	8,360
Manitoba Immigrant Integration Program	–	14,499
PowerPoint contract writer	4,000	–
Probate Guide expenses	–	9,606
Website	232	–
Youth Criminal Justice Act brochure	4,214	–
	12,743	39,983

LAW PHONE-IN	2014	2013
	ACTUAL	ACTUAL
Board and committee expenses	160	105
Goods and Services Tax	830	824
Memberships	240	240
Occupancy	6,950	6,149
Postage and courier	–	714
Professional fees	7,507	6,990
Salary and benefits	109,254	105,293
Staff training	2,586	2,394
Supplies	–	1,007
Telephone	2,294	6,818
Travel	1,393	–
	131,214	130,534
	\$ 143,957	\$ 170,517

THANK YOU

Without the support of volunteers in the community, CLEA could not do its work. In the 2013 - 2014 fiscal year, our Board, staff, partners and volunteers have shown how they value public legal education and the work that CLEA does. We thank all of our volunteers, partners and supporters. You are the heart of our programs and success.

VOLUNTEERS

The volunteer and in-kind support provided to CLEA each year has significant program and financial value. Each year, volunteers spend hundreds of hours organizing and taking part in events or programs. In 2013–2014, the dollar value of the time spent by CLEA volunteers was over \$41,595. This figure does not include the time spent by volunteers of CLEA's Board of Directors and the lawyer panel of our Lawyer Referral Service. The value of in-kind support was \$2,600.

CLEA volunteers include lawyers and non-lawyers. They give us their help through presentations, serving on our Board of Directors or committees, office/clerical assistance, event planning and support, writing, editorial review, fundraising and volunteering at Law Phone-In.



STAFF

CLEA is fortunate to have a committed and hard-working staff with over 40 years of collective experience in public legal education and information. Our staff members in 2013–2014 were:



Mary Troszko, Executive Director

Kerri Brass, Program Coordinator (resigned April 2013)

Jennifer Dunik, Law Phone-In Lawyer

Sean Young, Law Phone-In Lawyer

We would also like to thank our bookkeeper, **Gloria Gordon**, and legal writer **Helen Cholakis**.

Nice things people have said about us:

Law Conference: "Very well run. Good pace, space, food & engaging speakers."

CLI: "Information provided was stated well in language easily understood."

Speakers Bureau: "Engaging, funny and informative presenter and one of the best speakers I have seen."

Law Phone-In & Lawyer Referral Program: "I find your service to be outstanding."

BOARD OF DIRECTORS

A community-based Board of Directors elected by our general membership governs CLEA. Directors are elected at the annual general meeting and hold office for a term of two years. The board is responsible for establishing appropriate policies for the overall management of CLEA.



The board members in 2013–2014 were:

Geof Langen (President) – Acting Executive Director Federal Provincial Unit of Manitoba Health

Tracy McMahon (Vice-President) – Lawyer, D'Arcy & Deacon LLP

Kyle Giesbrecht (Treasurer) – Chartered Accountant

Haas Pandya, Q.C. – Retired Lawyer, Community Volunteer

Randean Kopytko – Neighbourhood Immigrant Settlement Worker with Seven Oaks Neighbourhood Resource Network

Sandi Wagner – Teacher, Windsor Park Collegiate

Terrence Tsoi – Branch Manager, Royal Bank

Megan Bowman – Restorative Action Centre Co-ordinator, Mediation Services

Frank Reeves – Teacher, President River East Transcona Teachers Association

We bid farewell to directors: **George Derwin**, who had served as President of the Board for three years, **Kwok Wa Ngan**, who had been a board member for over 16 years, **Dave Rondeau**, **Brendan Friesen**, **Grace Yu** and **Robert M'vondo**, all of whom served on various committees and helped the organization in a variety of ways.



We would like to thank our core-funders: **Justice Canada**, **The Manitoba Law Foundation** and the **Law Society of Manitoba**, our project funders: **Justice Canada – Youth Justice Policy**, and **The Winnipeg Foundation**, our project partner: **Winnipeg Public Library**, especially **Kirsten Wurmman**, who was our contact with the libraries, and our fundraising partner: **Gas Station Arts Centre**, in particular their Executive Director, **Mykola (Nick) Kowalchuk**. We are also grateful for the volunteer efforts of members of the legal profession of Manitoba, and for member fees, subscriptions and donations.

MISSION STATEMENT

CLEA is a charitable organization that provides legal information to Manitobans. We believe that legal knowledge is necessary for full and equal participation in our society.

CLEA develops programs and resources especially to work with communities where there are understood needs. These services help individuals better understand our legal system and how to resolve their legal issues.

1. Program Strategy

To meet the diverse information needs of our community, we have adopted the following objectives to help us plan our programs:

- **Individual Focus**

To provide information about the law, legal system and sources of legal assistance in response to requests.

- **Intermediaries Focus**

To provide service providers and representative groups with information about: the law, legal system, sources of legal assistance, and law reform.

2. Program Strategy

To identify barriers and promote possible solutions to support a more equitable and accessible justice system that is responsive to the needs of Manitoba's diverse communities.



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Community Legal Education Association (Manitoba) Inc.

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CLEA is a not-for-profit corporation and a registered charity (118870732RR0001) and has been in existence since 1984.

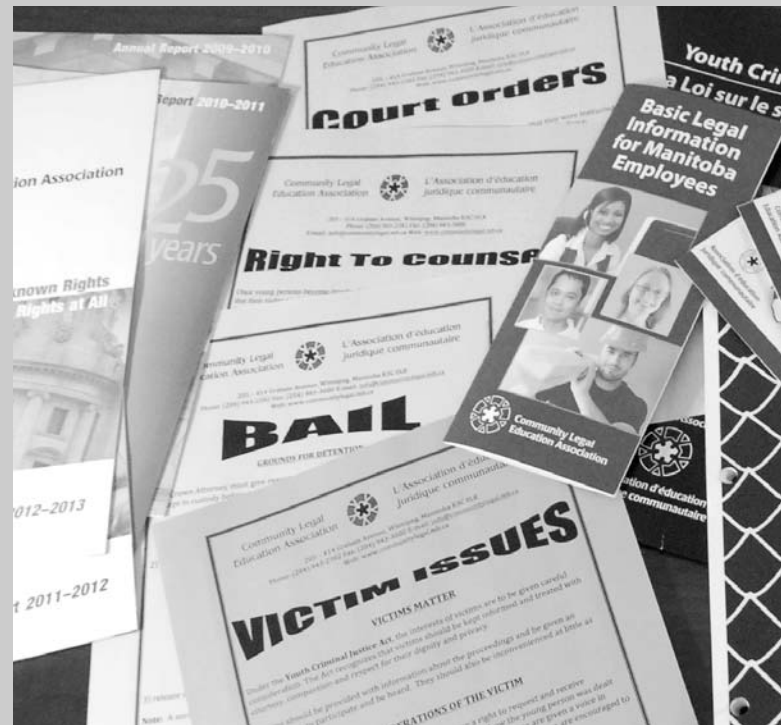
Nice things people have said about us:

Law Conference: "Once again, well done! And yummy food! Thank you."

CLI: "Presentation was awesome. All topics are informative! Very helpful. I learned a lot."

Speakers Bureau: "Great public service, setting is not intimidating, source is trustworthy, questions are welcomed. Well done!"

Law Phone-In & Lawyer Referral Program: "Excellent advice. Very direct and gave me the reality of my situation."



Empowering People to Understand the Law